

1. Purpose of the Document

This document constitutes the general terms and conditions of the Certification Authority « Banque de France AC v3 ID Forte » of Banque de France. It presents, in summary, the « Banque de France AC v3 ID Forte » Certification Policy, referenced under the OID 1.2.250.1.115.200.3.1.2.4.1.

2. Definitions and Acronyms

The **Client** designates the legal entity of the holder who acquires a certificate from the CA « Banque de France AC v3 ID ».

The **Holder** designates the natural person for whom a certificate is issued.

The **Certificate Manager (CM)** designates the natural person responsible for the use of the certificate of an application service identified in the certificate, and the corresponding private key.

The **Certificate Agent** designates the natural person authorized to request certificates to the Registration Authority.

The **User Portal** designates the interface used by any user of the PKI (Holders and Certificate Managers) for requesting and managing their certificates.

ANSSI	Agence Nationale de la Sécurité des Systèmes d'Information
ARL	Authority Revocation List
CA	Certification Authority
CAPC	Certification Policies Approval Committee
CM	Certificate Manager
CP	Certification Policy
CRL	Certificate Revocation List
LDAP	Light Directory Access Protocol
LR	Legal Representative
OID	Object Identifier
OCSP	Online Certificate Status Protocol
PDS	PKI Disclosure Statement
QSCD	Qualified Signature Creation Device
RA	Registration Authority

3. Certification Authority Contact Information

Responsable de la Sécurité de l'Information (RSI)
RSI Banque de France
39 rue croix des petits champs
Email : 1206-crypto-ut@banque-france.fr

4. Certificate Profiles

The « Banque de France AC v3 ID Forte » CA issues different ranges of certificates :

- Authentication certificates and Signature certificates for Banque de France employees and contractors, and for the representatives of companies and organizations that deal with Banque de France's business areas.
- Authentication certificates and Signature certificates for application services (entity) of Banque de France, and for companies and organizations that deal with Banque de France's business areas.
- Authentication certificate for application services (machine) of Banque de France.

Certificates profiles issued by « Banque de France AC v3 ID Forte » are referenced under the following OID:

For a Natural Person	
Authentication Certificates	
Personal strong Authentication	1.2.250.1.115.200.3.1.2.4.1.1
POBI (UZA) specific strong authentication	1.2.250.1.115.200.3.1.2.4.1.999.1.1
TELMA specific strong authentication	1.2.250.1.115.200.3.1.2.4.1.999.2.1
3CB-4CB specific strong authentication	1.2.250.1.115.200.3.1.2.4.1.999.3.1
Signature Certificates	
Personal strong electronic signature	1.2.250.1.115.200.3.1.2.4.1.2.1
For an Application service (entity and machine type) of Banque de France	
Authentication Certificates	
Entity strong authentication	1.2.250.1.115.200.3.1.2.4.2.1.1
Machine strong authentication	1.2.250.1.115.200.3.1.2.4.3.1.1
Machine strong authentication (DC)	1.2.250.1.115.200.3.1.2.4.3.2.1
Signature Certificates	
Entity strong electronic signature	1.2.250.1.115.200.3.1.2.4.2.2.1

Certificates are issued in accordance with the certification policy published at the following address: <http://pc.igcv3.certificats.banque-france.fr>.

Certificates are issued through the following certification chain:

Banque de France AC v3 Racine
|
Banque de France AC v3 ID Forte

The certificates of the certification chain are available at the following address: <http://pc.igcv3.certificats.banque-france.fr>.

Any third-party application wishing to use the certificates of the certification chain must make a prior request by writing to the point of contact defined above.

5. Subject of certificates

Authentication certificates and Signature certificates issued by Banque de France AC v3 ID Forte are intended for natural persons (Holders):

- Banque de France employees and contractors,
- Members of companies and organizations that deal with Banque de France's business areas.

These certificates are generated and stored in a secured device, protected by an activation data (PIN code) and delivered to each holder.

Authentication certificates and Signature certificates for application services issued by the Banque de France AC v3 ID Forte CA are intended for

- Banque de France application services (entity or machine)
- Applications services (entity) of companies and organizations that deal with Banque de France's business areas.

These certificates are stored in a secured device:

- Delivered to each certificate manager in case of an application service – entity type,
- Implemented by the Certificate manager in case of an application service – machine type.

6. Duration

The current Terms and Conditions are enforceable against the client and the holder/CM upon signature and, in the absence of signature, upon first use of the certificate.

The Terms and Conditions are enforceable throughout the certificate validity period (three years), without prejudice to their possible updates.

The CA undertakes to communicate by any means at its disposal (email, online publication, etc.) any new version of the Terms and Conditions.

Any use of the certificate after the modifications or updates of the Terms and conditions implies acceptance of the new Terms and Conditions by the client and the holder/CM.

7. Certificate application, validation and issuance procedure

7.1 Authentication or Signature certificate for a natural person

1. Preparation and presentation of the certificate application

For any application for an authentication or signature certificate for a natural person, the future holder must have a user account on the identity and access management system of the Banque de France. If the future holder does not have a user account, it is created when the certificate is requested.

For a Banque de France employee or contractor, the certificate request does not require a registration file.

For a member of companies or organizations that deal with Banque de France's business areas, the certificate request must be sent to the RA by a previously registered certification agent designated by the client.

The certification agent constitutes and transmits to the RA a registration file containing:

- A certificate request form, dated within the past 3 months, co-signed by the future holder and the certification agent, indicating in particular :
 - The identity of the holder,
 - The postal address and the email address allowing the CA to contact the holder,
 - the commitment relating to the use of a secured device,
 - the acceptabce of General Terms and Conditions
 - the attestation that the identity validation of the future holder is done by the certification agent in face to face.
 - A copy of the holder's identity document (valid, containing an identity photograph, in particular a national identity card, passport or residence card),
- The holder is informed that the use of its user account is necessary to authenticate any further request for a certificate or any request for revocation.

2. Verification of the certificate application

The RA controls :

- The completeness of the electronic request for a Banque de France employee or contractor,
- The completeness and consistency of the registration file, in particular consistency between the request form and the provided supporting documents, for a member of companies or organizations that deal with Banque de France business areas.

3. Decision to validate or reject the certificate request

After verification of the completeness of the certificate request, and the consistency of the registration file if applicable, the RA takes the decision to validate or reject the certificate request:

- In case of rejection : The RA informs the holder, and the certification agent if applicable,

- **In case of validation:** The RA triggers the certificate issuance process.

4. Certificate issuance

The holder certificate (authentication or signature) and the associated private key are stored in a secured device and this is sent to the holder by postal mail. The use of the private key is protected by entering "activation data" (PIN code). Activation data is only available for a one-time access for holder after authentication on the User Portal.

5. Certificate acceptance by the holder

The acceptance process is carried out once the holder has received its secured device and retrieved its PIN code from the User Portal.

Acceptance of the certificate by the holder is carried out online on the User Portal.

The holder has a period of 21 days to accept his certificate. After this period, the CA takes measures up to the revocation of the certificate.

However, the holder is required to notify the RA and his Certification Agent of any inaccuracy or defect in the certificate or secured device sent. If applicable, the certificate is revoked by the CA.

If the certificate is explicitly refused by the certificate holder, the certificate is revoked by the CA.

7.2 Authentication or signature certificate for an application service

1. Preparation and presentation of the certificate application

For any application for an authentication or a signature certificate for an application service, the future CM must have a user account in the Banque de France identity and access management system. If the future CM does not have a user account, it is created when the certificate is requested.

For an application for an authentication certificate for an application service (machine type), the future CM must also be a Banque de France employee or contractor.

For internal application service certificate request (entity/machine), the certificate request does not require a registration file.

For external application service certificate request (entity), the certificate request must be sent to the RA by a previously registered certification agent designated by the client.

The certification agent constitutes and transmits to the RA a registration file containing:

- A certificate request form, dated within the past 3 months, co-signed by the future CM and the certification agent, indicating in particular :
 - The identity of the CM,
 - The postal address and the email address allowing the CA to contact the CM,
 - the commitment relating to the use of a secured device,
 - the acceptance of General Terms and Conditions
 - the attestation that the identity validation of the future CM is done by the certification agent in face to face.
- A copy of the CM's identity document (valid, containing an identity photograph, in particular a national identity card, passport or residence card),

The CM is informed that the use of its user account is necessary to authenticate any further request for a certificate or any request for revocation.

2. Verification of the certificate application

The RA controls :

- The completeness of the electronic request for an internal application service (entity or machine),
- The completeness and consistency of the registration file, in particular consistency between the request form and the provided supporting documents, for application service (entity) of companies or organizations that deal with Banque de France business areas.

3. Decision to validate or reject the certificate request

After verification of the completeness of the certificate request, the RA takes the decision to validate or reject the certificate request:

- **In case of rejection:** The RA informs the CM,
- **In case of validation:** The RA triggers the certificate issuance process.

4. Certificate issuance

The application service certificate for entity (authentication or signature) and the associated private key are stored in a secured device and this is sent to the CM by mail. The use of the private key is protected by entering "activation data" (PIN code). Activation data is only available for a one-time access for CM after authentication on the User Portal.

The application service certificate for machine is sent to the CM electronically through the User Portal.

5. Certificate acceptance by the CM

For an application service (entity), the acceptance process is carried out once the CM has received the secured device and retrieved the PIN code from the User Portal.

For an application service (machine), the acceptance process is carried out once the CM has received the requester certificate.

The acceptance by the CM is carried out online on the User Portal.

The CM has 21 days to accept the certificate. After this period, the CA takes measures up to the revocation of the certificate.

However, the CM is required to notify the RA of any inaccuracy or defect in the certificate or protection device sent. If applicable, the certificate is revoked by the CA. If the certificate is explicitly refused by the CM, the certificate is revoked by the CA.

7.3 Registering a new CM for an application service certificate already issued

A change of the CM for an application service certificate already issued is not authorized without certificate revocation.

The CM is informed that the use of its user account is necessary to authenticate any request for a certificate or any request for revocation.

8. New certificate request procedure

A notification is sent to the holder / CM before the expiration date of the certificate in order to prepare for the issuance of a new certificate.

The trigger for the issuance of a new certificate is at the initiative of the holder / CM or of the Certification Agent if applicable.

The procedure for processing a request for a new certificate is identical to the procedure for an initial request.

Note: The generation of a new key pair is systematic for any certificate issuance.

9. Revocation procedure

A request for a revocation can be submitted by:

- **For a holder certificate :**
 - the holder in whose name the certificate was issued,
 - a Certification Agent of the holder's entity,
 - legal representative of the holder's organization,
 - the CA that issued the certificate,
 - the RA attached to the CA.
- **For an application service certificate :**
 - the CM registered for the application service considered,
 - the certification agent of the organization,
 - a legal representative of the CM's organization,
 - the CA that issued the certificate,
 - the RA attached to the CA.

The revocation request may be submitted:

- Online, after authentication to the User Portal, using the following address : <https://igcv3.certificats.banque-france.fr> ,
- By email on the following email address : 1206-r4f-ut@banque-france.fr,
- By mail to the following address :

Banque de France
39 rue croix des petits champs
S1A-1206 Cellule R4F
75001 Paris

If the request is admissible, the certificate is revoked by the RA within 24 hours maximum.

In all cases, except for a revocation made online by the holder/CM, the revocation is made by the RA, which thus validates the request.

The requestor, the holder/CM and, via the Certification Agent, the entity, are informed by email that the revocation request has been registered by an acknowledgement of receipt issued by the RA.

10. Limitation of responsibilities

Certificates issued by the « Banque de France AC v3 ID Forte » for holders (natural persons) should only be used for authentication or signature purposes.

Certificates issued by the « Banque de France AC v3 ID Forte » for application services, should only be used for authentication or signature purposes.

Certificates are issued with a validity period of:

- 3 years for holders certificates (Authentication, Authentication and Signature),
- 3 years for application services certificates (Authentication, Signature, website authentication).

The « Banque de France AC v3 ID Forte » CA archive data, with accordance to retention period detailed in the associated CP, in particular:

- Event logs are kept on site for at least 1 month. They are archived as quickly as possible after their generation and at the latest within 1 month. Event logs are kept for ten years at least from their generation date. When due, the event logs are destroyed.

- Certificate registration files and supported documents are archived for a period of ten years from the date of acceptance of the certificate by the holder/CM. When due, the registration files are destroyed.
- Certificates and CRL issued by the CA are archived for a period of ten years from their generation. When due, certificates and CRL are destroyed.
- OCSP responses are kept for three months at least from their expiration date. When due, the OCSP responses are destroyed.

11. Obligations of certificate holders/CM

Certificate holders/CM have the following obligations:

- provide accurate and up to date information when applying for or renewing a certificate;
- protect their private key/the server private key by means that are appropriate to their environment;
- protect their activation data and use them only when necessary;
- comply with the terms for using private keys/ the application service private key and corresponding certificates;
- inform the CA of any change to the information contained in certificates;
- promptly request revocation of a certificate if the private key or activation data are compromised or suspected of being compromised.

12. Certificate status checking obligations of certificate users

Certificate users have the following obligations:

- comply with the use for which a certificate was issued;
- verify that the certificate is issued by “Banque de France AC v3 ID Forte” CA;
- verify that the certificate is not present in the certificate revocation list of the “Banque de France AC v3 ID Forte” CA;
- for each certificate in the certification chain, from the holder’s certificate to that of the Root CA, verify the digital signature of the CA issuing the certificate and check the certificate’s validity (validity dates, revocation status);

The certificates of the certification chain are available at the following address:
<http://pc.igcv3.certificats.banque-france.fr>.

The Certificate Revocation List issued by “Banque de France AC v3 ID Forte” is available on following addresses:

- <http://crl.igcv3.certificats.banque-france.fr/id-forte-1.2.250.1.115.200.3.4.1.4.1.crl>
- <http://crl.igcv3.certificats.banque-france.org/id-forte-1.2.250.1.115.200.3.4.1.4.1.crl>
- ldap://ldap.igcv3.certificats.banque-france.fr/CN=Banque%20de%20France%20AC%20v3%20ID%20Forte,OU=0002%20572104891,O=Banque%20de%20France,OI=NTRFR-572104891,C=FR?certificateRevocationList;binary;base?objectclass=cRLDistributionPoint
- ldap://ldap.igcv3.certificats.banque-france.org/CN=Banque%20de%20France%20AC%20v3%20ID%20Forte,OU=0002%20572104891,O=Banque%20de%20France,OI=NTRFR-572104891,C=FR?certificateRevocationList;binary;base?objectclass=cRLDistributionPoint

Revoked certificates remain present in the CRL even after their expiry date.

Banque de France provides users with an online system to check certificate status (OCSP). The OCSP responder is available on following addresses:

- <http://ocsp.igcv3.certificats.banque-france.fr/id-forte-1.2.250.1.115.200.3.5.1.4.1>
- <http://ocsp.igcv3.certificats.banque-france.org/id-forte-1.2.250.1.115.200.3.5.1.4.1>

The certificate status information function is available 24/7. The maximum downtime per service stoppage of this function is 4h, and the total maximum downtime per month is 8h. The maximum time taken to respond to an OCSP query is 6 seconds.

13. Limitation of liability

The CA shall bear no liability with respect to the use made of certificates issued by it or of associated public/private key pairs under circumstances or for purposes other than those provided for in the CP or any other associated and applicable contractual document.

The CA shall bear no liability for the consequences of delays or losses that may affect electronic messages, letters or documents during transmission, or for delays, modifications or other errors that may arise during the transmission of any telecommunication.

The CA shall similarly bear no responsibility for any damage arising from errors or inaccuracies in the information contained in certificates where these errors or inaccuracies are the direct result of errors in the information provided by the holder or certification agent.

The CA shall not be held responsible for, and makes no commitments with regard to, delays in the performance of obligations or the non-performance of obligations arising from this policy, where the circumstances causing the delay, and which may stem from

the partial stoppage, total stoppage or disruption of activity, are the result of force majeure as defined in Article 1148 of the Civil Code.

In addition to the events usually referred to by French case law, the failure of external telecommunications networks or facilities shall be expressly considered to count as cases of force majeure or unforeseen circumstances.

The CA shall under no circumstances be liable for indirect losses suffered by user entities.

14. Referenced documents

The Certification Policy of « Banque de France AC v3 ID Forte » is available on the following address: <http://pc.igcv3.certificats.banque-france.fr>.

15. Privacy policy

The collection and use of personal data by the CA and all of its components is carried out in strict compliance with the legislation and regulations in force on French territory, in particular Regulation (EU) 2016/679 of the European Parliament and of the Council of April 27, 2016 applicable from May 25, 2018 (general data protection regulation – GDPR) and Law No. 78-17 of January 6, 1978 as amended relating data processing, files and freedoms.

The CA and the Client are each responsible for processing the personal data it processes in the context of certificate management and undertake to comply with the aforementioned legal and regulatory provisions.

The personal data collected by the CA are exclusively reserved for the processing of the IGC-BDF-V3, based on compliance with a legal obligation, and whose purpose is the management of the life cycle of digital certificates (verification of the identity, creation of the user account, generation and management of the certificate). This data is intended for the administration of the Banque de France. In this context, it collects personal data necessary for processing: identification data (last name, first name), and contact details (postal and electronic address) of holders/CM and certification agents. Additional data is also collected, in order to carry out identity checks (copy of the identity document of the Holders / Certification agents and Legal Responsibilities).

This data is kept for 10 years from the date of generation of the last electronic certificate issued to the holders, and in accordance with the CA Certification Policy.

Only the internal services of the Certification Authority of the Banque de France, as well as the internal control and audit services, have access to this data.

You have a right of access and rectification to your data which you can exercise with the Banque de France by email 1206-r4f-ut@banque-france.fr.

You have the option of filing a complaint with the CNIL. The contact details of the Data Protection Officer are: 1200-DPD-delegue-ut@banque-france.fr.

16. Refund policy

No stipulation.

17. Applicable law, complaints and dispute resolution

Current terms and conditions, and the Certification Policy of « Banque de France AC v3 ID Forte » CA are subject to laws and regulations in force in France.

In the event of claims or disputes arising in question with the interpretation or execution of this document or the electronic certification service, the parties in the dispute shall endeavor to settle out of court before taking their case to court.

18. Applicable audits and references

The certificates issued by the « Banque de France AC v3 ID Forte » CA and the associated Certification Policy, are structured according to the requirements of ETSI EN 319 411-1 standard relating to the certification authorities issuing certificates.

A conformity assessment is conducted at the request of the CAPC to check compliancy between the Certification Policy, and the Certification Practice Statements.

The CA is engaged to conduct such assessment every year, and typically, after a PKI component is first brought into service or substantially changed.

Certificate Holder / CM Signature	
Date:	
First Name :	
Last Name :	
Signature :	